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Tel: 0800 03 23 771 email: CSPA@hearingstar.org.uk Online: www.hearingstar.org.uk





WELCOME

Mike Duggan
CSPA general secretary

The Alliance was formed on 1952 to campaign to raise levels of civil service pensions, which had been eroded drastically in value due to inflationary increases in prices.

The Alliance was instrumental in the introduction of public sector inflation indexation in 1971. Subsequently, it led the legal challenge following the government's decision to change using the Retail Prices Index as the source of pension inflation indexation to the less beneficial Consumer Prices Index. While the Court of Appeal sided with the government, it did lay down clear restrictions on any future detrimental changes in the indexation measure to be used.

The Alliance has lobbied and campaigned on a range of issues, including transport, health services and social care provision, not just for retired civil servants but for all pensioners, through its affiliations with the Later Life Ambitions Campaign, the Public Service Pensioners' Council and the National Pensioners' Convention.

The Alliance has also sought to ensure its members are provided with a range of benefits and services that make belonging to the Alliance a positive experience. As a CSPA member, you can access a wide range of benefits, detailed in this booklet, provided in conjunction with Parliament Hill. Since January 2016, members have seen reductions

in the cost of shopping at Boots, Sainsbury's, Tesco, Argos and many others, using cashback gift cards offering between 3% and 15% cash back.

This is just one of a range of home and lifestyle benefits you can access, in addition to other benefits including travel and holiday discounts and advice services.

The CSPA also offers direct services, including insurance from the Civil Service Insurance Society, which represents not just value for money but very good terms for members. The most popular service is the CSPA Annual Travel Insurance Scheme, which is very competitively priced and discounts pre-existing health conditions (see page 13).

If you have not yet joined the CSPA but would like to find out more about our benefits and services and campaigning and lobbying activities, call 020 8688 8418 or visit the CSPA website at www.cspa.co.uk.

I hope you will find the information contained in this booklet and the membership benefits and services detailed, of interest and practical use.

■ **If you are not aware of your login username and password for the CSPA website, see the CSPA Annual Report or contact CSPA head office.**

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HOME & LIFESTYLE OFFERS



SAVE ON APPLE PRODUCTS



Save on a range of products including:

- 2% off iPad and iPhone 7 * (T&Cs apply, see p15)
- 2% off Apple Watch and Apple Watch Sport
- 5% off iPod
- 6% off MacBook Air, iMac, Mac Pro, Mac mini & MacBook Pro
- 10% off AppleCare for Mac and Apple Branded Accessories

Free shipping on all orders. You can order online and arrange to collect from your chosen Apple Retail Store.

For more information log in to CSPA Membership Services and Benefits or call Apple on 0800 072 4872 and quote EPP Parliament Hill

15% DISCOUNT ON FLOWERS, WITH FREE DELIVERY

Flowers Direct have reinvented sending flowers. Stunning bouquets, simply, yet elegantly wrapped in brown paper and tied with twine. With prices from £25 including free delivery - you can afford to make someone's day! CSPA members also get an exclusive 15% discount. What's more, order by 3pm for free next day delivery *(T&Cs apply, see p15).

To place your order, log in to CSPA Membership Services and Benefits and quote CSPA15

flowersdirect



FREE SIX-MONTH HI-LIFE PLATINUM CARD WORTH £42.50

Discover utter foodie heaven and enjoy 2 for 1 dining at thousands of great restaurants nationwide including popular chains such as Prezzo, Chimichanga, Loch Fyne Seafood and Grill and Malmaison Plus you can enjoy.....

- Dining out at a further 90+ exclusive Platinum restaurants
- 2 for 1 pizza to your door from Pizza Hut Delivery
- Great savings from the Hi-Life Wine Club



For more information, log in to CSPA Membership Services and Benefits or call 01253 685160 and quote PHCSPA

HOTPOINT PRIVILEGE PURCHASE CLUB

Take advantage of the Privilege Purchase Club and its exclusive members only pricing. Choose from over 850 different products which includes three great brands, Whirlpool, Hotpoint and Indesit. All large and small appliances have already been pre-discounted from washing machines, fridge freezers dishwasher, kettles, toaster vacuum cleaners etc. Hotpoint have been voted 'Britain's Most Trusted Brand of kitchen appliance'. All prices include FREE UK delivery and FREE disposal/uplift of your old appliance.

For more details, log in to CSPA Membership Services and Benefits



LESS THAN HALF PRICE 2017 CRICKET CLUB MEMBERSHIP

Enjoy a summer of watching cricket at Lord's Cricket Ground with this special introductory offer; for just £100 as a Full member of Middlesex County Cricket Club, or just £80 for Country membership if you live more than 50 miles from Lord's.

Reduced from the normal Full membership price of £265, or Country membership at £173, for much less than half price, you can watch every single Middlesex match for free at the Home of Cricket this season in all competition formats *(T&Cs apply, see p15).

To redeem this offer, log in to CSPA Membership Services and Benefits

100% IMPARTIAL ENERGY PRICE COMPARISON

You have access to Member Energy's free, 100% impartial energy price comparison service. This can help you find the cheapest gas and electricity suppliers in your area. Member Energy guarantees that you will not find a cheaper tariff for your domestic (personal) energy *(T&Cs apply, see p15).

Over 60 days, between 2 December and 30 January, the average saving was £173.54, and 20% of Member Energy users achieved a saving of at least £173.54. The maximum saving was £1,885.

For more information log in to CSPA membership Services and Benefits or call 0800 410 1249 and quote CSPA



SAVE UP TO 40% ON CINEMAS TICKETS

Want to catch the latest blockbusters on the big screen and save money on tickets? CSPA members can save up to 40% on cinema tickets at major cinema chains like Cineworld, Showcase, Empire as well as loads of Independent Cinemas, including Hollywood Cinemas, Merlin and Reel!

You can purchase up to five pairs (10 tickets) per calendar month and they are valid for at least 6 months from ordering *(T&Cs apply, see p15).

For more information and to purchase tickets, log in to CSPA Membership Services and Benefits



RETAIL CASHBACK WITH MYCASHBACKCARDS



MyCashbackCards provide members with a unique way to save between 3% and 15% cash back when shopping at the supermarket or on the high street. Simply register your details, choose your favourite retailers, once you receive your cards, activate them, load funds using a debit or credit card and go shopping! There are over 50 retailers to choose from, including Tesco, Sainsbury's, Currys PC World, B&Q, Argos, Boots, House of Fraser and H Samuel to name just a few *(T&Cs apply, see p15).

To sign up, log in to CSPA Membership Services and Benefits

CORPORATE GYM MEMBERSHIP

Looking to get into shape and lead a healthier, more active lifestyle?

Get access to discounted gym membership at over 2,900 gyms, including the main UK chains, leisure centres, budget gyms, independent clubs, yoga and pilates studios, cross fit boxes, bootcamps and more, with a FREE discount gym pass from My Gym Discounts.

You are also entitled to a guest pass or free trial to experience the club prior to joining.

To download your free voucher log in to CSPA Membership Services and Benefits



10% SAVING ON NATIONAL TRUST GIFT CARDS

From exploring the outdoors to relaxing in a holiday cottage, enjoying a spot of lunch or a shopping trip, National Trust gift cards are perfect for treating loved ones to special experiences. The cards can be put towards holiday cottage bookings made by phone and at their on-site cafes, shops, and restaurants. It can also be put towards entry for daytrips and National Trust membership for year-long free admission to over 500 places.

* For full terms and conditions on where and how the gift card can be used, please have a look at the National Trust website www.nationaltrust.org.uk/article-1355812030033/

To view more information, log in to CSPA Membership Services and Benefits



©National Trust Images/Chris Lacey, 'A view of the house above the Dutch Garden at Lyme Park, Cheshire'



©National Trust Images/Clive Nichols, 'The Temple of Apollo reflected in the lake at Stourhead, Wiltshire'

ONLINE TICKET STORE EXPERIENCES



Onlineticketstore.co.uk is the online specialist for attractions, excursions, theatre tickets and experiences all over the world! With over 10 years' experience, they are an officially authorised attraction ticket broker, so you can rest assured you're in good hands. Whether it's a week at Disney World or a day trip in Rome, you can enjoy hassle-free booking 24/7, with the option to book online or by phone.

To view more information, log in to CSPA Membership Services and Benefits or alternatively, call 0871 984 8008, quoting CSPA**

**Calls to 0871 numbers are charged at 13 pence per minute plus network extras

75% DISCOUNT ON OPEN FAIRWAYS GOLF CARD

Enjoy an 18-month subscription to Open Fairways for only £22.50! A 12-month subscription would usually cost £89, however you and your family will pay just £22.50 for 12 months (and receive an extra 6 months free!). This gives golf lovers up to 50% off green fees at over 1,000 golf courses in the UK, Ireland and overseas, including The Belfry, Fairmont St Andrews, Celtic Manor, Hever Castle and Burhill. *(T&Cs apply, see p15)

To purchase, log in to CSPA Membership Services and Benefits or call 02890 393 990 quoting CSPA



SAVE 12% ON SPA EXPERIENCES, TREATMENTS OR GIFTS

Book your next massage, facial or spa break using Spafinder Wellness 365 Gift Vouchers and you will enjoy a guaranteed additional 12% saving on top of any discounts or offers from your chosen Spa. You have a choice of over 850 locations, including Champneys, Bannatyne, HandPicked Hotel Spas, Virgin Active Health Club Spas, The Grove, Whittlebury Hall, Marriott Spas, Alexander House Hotel and Utopia Spa, Lifehouse Spa & Hotel and Rookery Hall.

Log in to CSPA Membership Services and Benefits to find a Spa near you





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LONDON

CORPORATE DISCOUNTS AT T.M.LEWIN

With a real passion for design and focus fixed on quality, T.M.Lewin continues to create fresh, stylish and versatile collections for today's professional men and women, over 116 years after the very first store opened on London's Jermyn Street. Elegant and contemporary, the latest collections have an unmistakably international flavour. Classic yet distinctively up to date, they are influenced by the best of timeless understated design.

To download your voucher for access to corporate discounts, log in to CSPA Membership Services and Benefits * (T&Cs apply, see p15)

DISCOUNTED EYE CARE FROM VISION EXPRESS

vision express

Let Vision Express take care of your eyes with an exclusive range of benefits *(T&Cs apply, see p15):

- Free eye test, including digital retinal photography, upon purchase of eyewear over £50
- Current national offer (e.g. 2 for 1 designer glasses) or save £30 on complete prescription glasses
- Three months' supply of soft disposable contact lenses when you join the contact lens direct debit scheme
- 10% off non-prescription sunglasses
- Additional vouchers for friends and family

To download your voucher, log in to CSPA Membership Services and Benefits

VOICE MOBILE - BEST TARIFFS FROM EE



It's official - EE is the UK's biggest, fastest and most reliable network. What's more, Voice Mobile offer tariffs that aren't available direct from EE, either online or on the high street. With EE, you'll get access to the UK's biggest 4G network, offering superfast internet speeds.

At the recent Mobile Industry Awards, Voice Mobile won Best Unified Comms Dealer 2015 and EE won Best Network 2015. *(T&Cs apply, see p15)

For more information, log in to CSPA Membership Services and Benefits or call 0800 1830 991 and quote CSPA





TRAVEL OFFERS

SAVINGS ON UK COTTAGE HOLIDAYS

Save up to 10% on cottage and short break holidays in the UK and Europe with CottageStayUK. They work with over 13,000 cottages and villas in the UK and Europe to give members maximum choice. Many properties offer a short break of 2, 3 and 4 nights or stay for a week or longer! So whether it's a romantic break, a fun-filled family getaway, or somewhere large, lavish and filled with luxury, you'll find a great selection of properties to suit everyone at a great price.

For more information log in to CSPA Membership Services and Benefits



MARKET-LEADING FOREIGN EXCHANGE



Claim a FREE FairFX Prepaid Currency Card, normally worth £9.95. Load your card with euros or US dollars at highly competitive exchange rates and use it abroad like any other payment card. PLUS get £5 extra free when you order your first card *(T&Cs apply, see p15).

- Load your card online, bank transfer or the FairFX mobile app
- Accepted all over the world - use it anywhere you see the MasterCard Brand Mark
- Chip & PIN protected for your security

For more information log in to CSPA Membership Services and Benefits

DISCOUNTS ON FRED OLSEN CRUISE LINES

Get 10% discounts available in addition to any other discounts on offer. This applies to departures from 10 ports in the UK to over 200 destinations worldwide. Members of Fred Olsen's Oceans Club are restricted to a 5% discount limit.



Quote discount code CSPA10 and call 0800 0355 110 or email member.cruises@fredolsen.co.uk

DISCOUNTS ON AIRPORT PARKING, HOTELS & LOUNGES

With savings of up to 13% *(T&Cs apply, see p15) on Airport Parking, 10% off Airport Hotels, and 8% off UK Airport Lounges, Holiday Extras are dedicated to providing you with a unique package that's more than just a holiday. They sell their products at 32 locations across the UK, and at over 70 international airports! Fantastic products, unbeatable prices and hassle-free travel are the focus for Holiday Extras.



For more information, log in to CSPA Membership Services and Benefits or call 0800 083 8746 and quote WJ889

HOTEL ACCOMMODATION SAVINGS

Save from 10% to 60% on hotels and short breaks worldwide with HotelStayUK. They work with over 80,000 hotels in the UK, Europe and Worldwide to give members maximum choice. So if you are looking a night out in a vibrant city, or a weekend break at the seaside, they should be able to find you the right hotel, in the right location, at the right price.

hotelstayuk.com

For more information, log in to CSPA Membership Services and Benefits or call 01442 221457 and quote CSPA

SAVE 10% WITH SUPERBREAK MINI-HOLIDAYS

From fresh new destinations and exciting new attractions, to brilliant new deals and offers, you'll find all the inspiration you need to book a short break that suits you and your budget. Plus you'll save an exclusive 10% off everything! Experience a London or regional theatre break, book an afternoon tea and dinner deal getaway or relax and unwind on one of our European city breaks to Rome, Reykjavik and beyond.

For more information, log in to CSPA Membership Services and Benefits or call 01904 436 002 quoting AF186



SAVE AN ADDITIONAL 5% ON SELECTED PACKAGE HOLIDAYS

Book with Your Travel Rewards and you will enjoy a guaranteed additional 5% saving from major travel companies - including Thomas Cook, Thomson, First Choice, Cosmos, Airtours, Crystal, Neilson and Kuoni (Crystal and Kuoni are only available to book by telephone). Your Travel Rewards 5% discount is applied to the total cost of the holiday, including all taxes, charges and extras. What's more, Your Travel Rewards are ABTA bonded to give you peace of mind!

For more information, log in to CSPA Membership Services and Benefits or call 0800 328 5553 quoting CSPA

MOTORING OFFERS



CAR SAVINGS FROM FIAT CHRYSLER AUTOMOBILES

The Fiat Chrysler Automobiles (FCA) Affinity Scheme provides CSPA Members exclusive savings on their range of new cars. Exceptional promotions are now available on new Fiat, Alfa Romeo, Abarth and Jeep cars, and Fiat Professional vans. FCA offer an extensive choice of models to suit individual requirements and budget. The FCA Affinity Scheme provides substantial savings, which are revised on a regular basis and include a range of finance options *(T&Cs apply, see p15).

For details log in to CSPA Membership Services and Benefits

12% DISCOUNT WITH AFFORDABLE CAR HIRE

Affordable Car Hire is the largest UK leisure car rental company, offering a fully inclusive rate with no hidden extras. They work with 500 car rental partners in over 30,000 worldwide locations to give members huge flexibility and choice. CSPA members receive a 12% discount on top of any special offers, including free upgrades, free additional drivers and zero excess offers.

To book, log on to CSPA Membership Services and Benefits or call 0344 482 4058 and quote CSPA



EXCLUSIVE CAR DISCOUNTS – AUDI, VOLKSWAGEN, FORD, MERCEDES...



CSPA Membership Services & Benefits have teamed-up with Motor Source Group to offer great savings on brand new cars:

- Finance options include HP, PCP and PCH Lease
- Nationwide delivery
- Franchise dealership handover *(T&Cs apply, see p15)

For more details log in to CSPA Membership Services and Benefits or call 01522 5000 55 and quote CSPA

FREE MULTI-CAR IMMEDIATE-FAMILY 24/7 ACCIDENT COVER

In the event of a non-fault accident caused by an identifiable third party, Total Motor Assist will recover your car from anywhere in the UK completely free of charge. They'll also repair your car for free and you won't have to pay your insurance excess. Total Motor Assist do everything for you so you don't have to claim on your motor insurance policy *(T&Cs apply, see p15).

To sign up and claim your FREE 12 months' membership, log in to CSPA Membership Services and Benefits



WORK & BUSINESS OFFERS

FINANCIAL PEACE OF MIND

Do you need more income?
Are you worried about how
you would pay for long-term
care? Would you like to help your grandchildren financially or pass
on more of your wealth to your loved ones when you are gone? We
offer practical, affordable advice that can help you resolve these and
other personal finance issues. This advice is specific to you, easy
to understand and could improve your financial situation. Book a



complimentary, no obligation
appointment with one of
our professional financial
advisers now. They can meet
you at home or elsewhere, or
talk by phone if you prefer.
*(T&Cs apply, see p15)

**To view more information,
log in to CSPA Membership
Services and Benefits or call
08000 85 85 90 quoting CSPA**



DISCOUNT TRAINING IN MICROSOFT

QA is one of the UK's leading training
companies. Enjoy 50% off Microsoft
Desktop Applications training (including
Word, Excel, PowerPoint) and 50% off
professional development training.
**For IT training call 0207 444 0870,
quoting PHCSPA**

10% ONLINE DISCOUNT AT FOYLES ON ALL TITLES

With over half a million books available for home delivery or
collection in store, Foyles is the home for book lovers on the web.
Free delivery is available on all UK orders. *(T&Cs apply, see p15)
Log in to CSPA Membership Services and Benefits

FREE BUSINESS UTILITIES ASSESSMENT

LSI is offering CSPA members an independent utility assessment
free of charge with no further obligation.
Call 0800 019 95 95, quoting CSPA

LOOKING FOR A BETTER DEAL ON HEALTH INSURANCE?

Get a quotation from UK Health Insurance now to find out how
much you could save. *(T&Cs apply, see p15)
Call 0800 999 6499 and quote CSPA

OFFICE SUPPLIES AND PROCUREMENT

The Buying Support Agency (BSA) can
save members an average of 25% on their
annual stationery supplies spend and
up to 35% on procurement.
Call 0800 254 0344, quoting CSPA

CV WRITING AND BRANDING SERVICES

Having a well written CV and LinkedIn
profile is critical! 15 - 20% discount from
one of the UK's leading Personal
Branding, CV writing and LinkedIn
service providers.
Call 01274 408 222, quoting 1912

CSPA GROUP TRAVEL SCHEME



Stay protected and save money with the CSPA Annual Group Travel Scheme, which is especially arranged through The Health Insurance Group (THIG)

Whether you are going away for work or pleasure, the CSPA Annual Group Travel Scheme has proved to be very popular with CSPA members.

The scheme cover renews automatically every 1 April. Members wishing to join the scheme for the first time should call THIG on the number shown below or visit the THIG website to download the applications forms and information materials.

The scheme, which is underwritten by AXA PPP healthcare, will keep you protected against the unforeseen. There is no limit on the number of overseas journeys that can be undertaken, any single trip can last for up to 65 days, and a total of 183 days can be spent overseas during any insured period.

If you require longer periods away then talk to AXA PPP healthcare about upgrade options.

If you are heading for the slopes, 17 days' winter sports cover is included within the package.

New members can join the scheme provided they are less than 85 years old on 1 April but once they have joined, there is no age limit. Pre-existing acute medical conditions are covered and, provided a member is fit to travel and not terminally ill, they will be covered to travel worldwide. (Please note that there are exclusions around psychiatric illness.)

Premium payments are collected on behalf of the Alliance by the Civil Service Insurance Society (CSiS). The premiums include an administration fee of £10, which is paid to the CSiS. Because the CSiS is a not-for-profit organisation, any operating surplus is used by CSiS for its charitable work in



Travel cover	Annual premium	Travel cover	Annual premium
Single	£212.50	Single parent	£297.50
Married/partner	£297.50	Family	£312.50

support of civil service and related charities.

Premium costs are the same for all members, and are unaffected by a member's age. The annual premiums for the year 1 April 2017 – 31 March 2018 are shown in the box above. Premiums are payable annually in advance by direct debit.

CSPA members can join at any time. However, the full annual premium is payable even if joining mid-way through the year. Increases.

Children of members can be covered until the renewal date after their 25th birthday, regardless of whether they remain in full-time education or not, provided that they continue to live with their parents.

Unfortunately, the grandchildren of members cannot join the scheme.

Please note that the scheme is only available to CSPA members who are resident in the United Kingdom. The scheme is not available to members who permanently live outside of the United Kingdom.

New applicants should allow three weeks for policy documents to arrive – don't wait until the last moment before applying!

For an application form to join the CSPA Annual Travel Insurance Scheme, please call 0800 223 0972 (lines are open Monday to Saturday from 9am to 5pm; calls may be recorded). Alternatively, visit www.healthinsurancegroup.co.uk/cspatravel

This Travel Insurance Scheme is only available to CSPA members. Its terms have been negotiated by the Alliance for its members and is not available to the general public.

CSPA DIRECT MEMBER SERVICES

The Pensioner magazine Sent free to members' homes every quarter with news about campaigning activity and other issues of interest to members.



Computer helpline BC Technologies provides a free service for all your computer queries. Email CSPA@bc-group.co.uk any time or call **01369 706656** 9am to 5pm, Monday to Friday.

CSPA Facebook page

Extending CSPA communications to members with a Facebook account, at

www.facebook.com/cspalliance/



Civil Service Insurance Society Wide

range of insurance policies at reasonable cost, which will cut your combined household and motor insurance costs by at least £10. The CSiS provides cover for a wide range of areas. Call **0845 60 77 444** or visit www.csis.co.uk/cspa



CSPA website Up to date news, reports on campaigning activities and other resources, including back copies of *The Pensioner* can be found at www.cspa.co.uk



Life and funeral insurance cover

Royal London Insurance has launched, in conjunction with the CSiS, an over-50s life insurance that also caters for funeral care cover. This policy compares favourably with similar products and provides flexibility. The funeral care cover attracts a £300 contribution to the cost of a funeral. As a special offer, CSPA members receive a £50 M&S voucher for every new policy taken out. For details go to www.csis.co.uk or call **0800 202 8702**

Legal advice The free legal advice service from Purple Legal has been withdrawn following a change in ownership of the organisation. Parliament Hill, which provides the extended range of membership benefits with the Alliance, is looking for an alternative source of free legal advice and will inform members when this has been identified. Members of the Northern Ireland and Scotland Branches can continue to access their existing solicitors. Members in Scotland should contact AM Simpson & Son on **01683 220118** and ask for Alan Davidson. Members in Northern Ireland should contact McCartan, Turkington & Breen on **02890 329801** and ask for Vivian Harty. These solicitors offer services for preparing wills and lasting power of attorney.



Worldwide CSPA Group Annual Travel

Insurance Competitive rates for CSPA members and their families. Pre-existing health conditions discounted - members simply have to be fit to travel. Call **0800 223 0972** or go to www.healthinsurancegroup.co.uk/cspatravel

Singapore Airlines Discount on air fares currently suspended as prevailing market conditions means standard prices are lower than those on offer at a discount. See www.singaporeair.com

SINGAPORE AIRLINES



Discounts from National Tyres and Autocare

Quote account number **870814** for 15% discount on tyres, batteries, exhausts, work on brakes, steering and suspension and MOT costs. This discount cannot be combined with any other discount.

Help and advice with civil service pension issues and directly related pension schemes.



Holiday Extras For discounts on pre-booked prices, telephone **0800 083 8746** quoting reference **WC38A** or contact Holiday Extras using the link on the CSPA website. This service is included as part of the extended benefits and services launched in January.

Financial advice Affinity Financial Awareness has now become a member of the Wealth at Work group of companies, which specialises in a retirement income options service including financial advice. my wealth is a trading name of Wealth at Work and part of the Wealth at Work group of companies, and provides guidance and advice on investing. Visit www.wealthatwork.co.uk/mywealth or call **0800 028 3200** and quote CSPA.

TERMS & CONDITIONS

* Terms and conditions apply to all benefits. See website or check with provider for details. Offers subject to change without notice. Offers correct at time of print.

CSPA Membership Services & Benefits is managed on behalf of CSPA by Parliament Hill Ltd of 3rd Floor, 127 Cheapside, London, EC2V 6BT, who are authorised and regulated by the Financial Conduct Authority for non-investment insurance mediation only under registration number 308448. Details can be checked on the Financial Services register by visiting the FCA website <https://fca.org.uk/register> or by phoning the FCA on **0800 111 6768** or **0300 500 8082**.

Apple

Annual purchase limits apply. Discounts are subject to availability and exclude iPhone 7 Plus. For the latest offers visit the Apple EPP store.

Flowers Direct

15% discount available on all orders, with the exception of Interflora/Florist, Traditional and House Beautiful products. The voucher code must be entered at the time of purchase and cannot be used in conjunction with any other offer.

Middlesex County Cricket Club

This is a special introductory offers for new members of Middlesex County Cricket Club.

Member Energy

Includes every tariff available on the switching market. Available for households in Mainland England, Scotland and Wales only. If you have any reason to believe that Member Energy have not met our promise, you must write to us within 14 days enclosing a copy of the quotation you have received from a 3rd party to support your claim.

Cinemas

Discounts vary between cinema venues. Please check when booking.

T.M. Lewin

Cannot be redeemed against previous purchases or used in conjunction with any other offer, voucher, and discount code or gift card purchases.

Voice Mobile

Benefits vary depending on tariff and phone selected.

FairFX

Subject to minimum load of £50, €60 or \$75. New customers only.

Holiday Extras

Some parking products will attract a lower level of discount. Discounts are not obtainable on APH special offer products, the Leeds Bradford Mid or Short Stay and airport owned products at Aberdeen, Birmingham, Exeter, Glasgow, Gatwick, Heathrow, London City, Luton and Southampton. Discounts are not applicable for International lounge bookings.

Fiat Group New Cars

Please contact your Dealer for details.

Motor Source Group

Some website prices may include finance deposit contributions. Finance terms on request and subject to status. All prices and cars subject to availability. Discounts may change at short notice or be withdrawn at any time. Forces Cars Direct Limited T/A Motor Source is authorised and regulated by the Financial Conduct Authority (672273). They act as a credit broker not a lender. They can introduce you to a limited number of lenders who may be able to offer you finance facilities for your purchase. They will only introduce you to these lenders.

Total Motor Assist

Full terms and conditions are available on the Total Motor Assist website (www.cspa.totalmotorassist.co.uk/TermsandConditions.cfm).

Lighthouse Financial Advice

Lighthouse Financial Advice is a trading style of Lighthouse Financial Advice Limited. Registered in England No. 04795080. Registered Office: 26 Throgmorton Street, London, EC2N 2AN. Lighthouse Financial Advice Limited is an appointed representative of Lighthouse Advisory Services Limited, which is authorised and regulated by the Financial Conduct Authority. Both are wholly-owned subsidiaries of Lighthouse Group plc.

Foyles

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